

## Waste Management Pricing Policies

Written by Ken Cooper August 29, 2016

I received my Waste Management bill by e-mail and have automatic deductions taken out. My most recent bill was due on September 5th for \$66.52. In reviewing my file of previous bills for WM, I realized this bill was for a three month period, **not** a four month period. This makes the monthly bill \$22.20 for three months vs 16.63 for four months. Apparently, they changed the billing cycle recently and I had not noticed it.

I contacted the local customer service representative at 520-744-2600. I explained the situation and the clerk I had was most helpful. She indicated that WM would **honor price comparisons** with other local companies if we called them and gave them a specific example. So I contacted another company called Rite Away and checked on their rate: it was \$14.00 per month for a weekly pickup for garbage and recycle (Fridays in this area). No other taxes or environmental fees are added. They bill every three months for \$42.00, which is \$14.00 times three.



I then called Waste Management back, talked to a customer service clerk briefly and indicated that I wanted a price match rate, and after she took a few notes on my file, transferred me to sales. I explained the situation again, and in about two minutes she got back on the phone and told me my new rate would be \$41.85. So that is a savings now of \$8.22 per month.

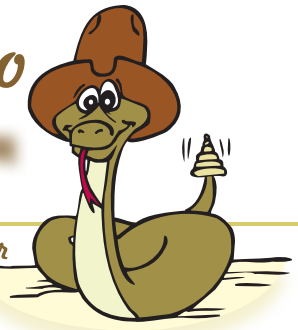
When I advised her I was President of the Association, and could this rate reduction be applied for all our residents, she explained that due to WM policy, each family would have to call in with this request.

So if you wish to save this money, just try this simple action. If you have any questions, let me know at: 520-207-6264 or at [ken@ranchodelcerro.org](mailto:ken@ranchodelcerro.org).

# Rancho del Cerro Rattler

Where friends and neighbors come together

The Community Association of Rancho del Cerro  
P.O. Box 85074 • Tucson, Arizona 85074-5074  
[www.RanchoDelCerro.org](http://www.RanchoDelCerro.org)



September 2016

## Annual Yard Sale Saturday, October 22nd

We will plan to have our Annual Yard Sale on Saturday, October 22nd, if we have at least 12 families willing to participate. We need at least this number in order to make this a worthwhile event and because there is a lot of

**Yard Sale**

work involved for the Board to get ready for this. We will be putting up the signs on the Friday afternoon before the event, and the signs will direct people from Silverbell and Camino del Cerro all the way into our development. I will then have maps near the entrance to all the homes to provide to 'customers'. We will also do some social media advertising. **DEADLINE FOR CONTACT IS SUNDAY, OCTOBER 16TH!**

(Continued on reverse)

Mission Statement - Friends and neighbors coming together to improve their neighborhood community through sharing and cooperation, keeping in touch, and communicating their needs, wants, abilities and available services. **The Association Board meets quarterly, and the meetings are open to all residents. Contact any Board member for the specific date and time if you would like to attend and or have a specific issue to discuss.**

### BOARD MEMBERS

President	Ken Cooper 207-6264 • <a href="mailto:ken@ranchodelcerro.org">ken@ranchodelcerro.org</a>
Vice-president	Dick Zeiner 856-264-1658 • <a href="mailto:dick@ranchodelcerro.org">dick@ranchodelcerro.org</a>
Treasurer	"Seve" Casanova 261-7383 • <a href="mailto:seve@ranchodelcerro.org">seve@ranchodelcerro.org</a>
Secretary	Ike Gaskin 207-6264 • <a href="mailto:ike@ranchodelcerro.org">ike@ranchodelcerro.org</a>
Director-at-Large	George Lord (O)301-7372 • <a href="mailto:george@ranchodelcerro.org">george@ranchodelcerro.org</a>
Architectural Director	David Killen 743-0123 • <a href="mailto:david@ranchodelcerro.org">david@ranchodelcerro.org</a>
Newsletter Director	Pete Adamcin 869-8816 • <a href="mailto:pete@ranchodelcerro.org">pete@ranchodelcerro.org</a>

Contact us at: [contact@ranchodelcerro.org](mailto:contact@ranchodelcerro.org)

All you need to do is have a yard sign by your driveway and possibly one other sign on our streets leading to your house. Once we determine who is going to be in our Yard Sale, I can tell you where that street sign should be placed.

Please contact Ken Cooper at [ken@ranchodelcerro.org](mailto:ken@ranchodelcerro.org) or at 520-207-6264 if interested in participating in this event. Please leave your name, phone number and address in your contact information.

## Our Sign Board

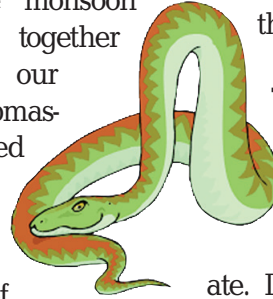
Have you noticed our sign board lately? We trimmed the bushes around the signboard itself so that it could be better seen. We also trimmed the bushes on the SW corner of Camino del Cerro and Paseo de los Rancheros so the line of sight is easier when turning East.



Additionally, we noticed that the solar light was not working properly. First we changed the battery and it worked for a while. Then we noticed that the light was not shining again and observed that the wires connecting the solar panel to the battery were tangled up, causing the light to not come on. As of this writing we are attempting to fix it.

## Snake Avoidance and Traffic Delay E-mail Blasts

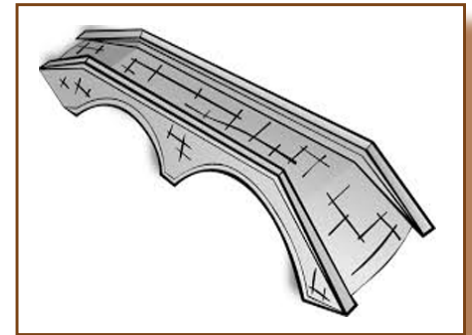
**A** Team Effort: One of our Board Members, George Lord e-mailed me that he had noticed a number of rattlesnakes out after the monsoon rains, and we got together with Seve Casanova, our Finance and Webmaster, and he e-mailed a blast notice to all residents, with an e-mail account in our files, to be aware of rattlesnakes in the area. To our surprise we received about 10 responses back by e-mail thanking us for this warning. Some had mentioned that they indeed had seen rattlesnakes in the area, and others just thanked us for the warning, saying that they would be sure and watch out for them.



Transportation Section about some possible traffic delays, from Sept 20th to 22nd, on Camino del Cerro and Silverbell. The delays would be due to some girders that would be transported to Silverbell for the new bridge for Sunset Road. Seve sent out the e-mail blast on the 17th and we have received three thank you notes to date.

These above two examples are just some of the things we can do with our e-mail blast system and will do so when we feel it is appropriate. If you find out something appropriate to our neighborhood that you would like to share with your neighbors, please let us know, and we can send out an e-mail blast. Also if you do not have an e-mail account on record, do consider providing it to us.

On September 16th, Ken received an e-mail from the Pima County



THIS TIME, A TOUGHER ONE?							
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### FRIENDLY REMINDERS:

- Please pick up after your dog... help us keep our Neighborhood clean!



The speed limit is 25 M.P.H. throughout our

